

Reassurance

Protection against Incursions

An incursion onto your property is not something that you can handle yourself. **DO NOT TAKE MATTERS INTO YOUR OWN HANDS.** It is an unfortunate reality that, if you do, you are the ones more likely to be prosecuted.

But help is at hand! Instead of waiting for it to happen, and spending a small fortune removing the incursion, protect against it!

Take out our Reassurance service which gives you:

✓ **Peace of Mind**



There are enough problems to contend with at the moment without this. Leave the worrying to us so you can concentrate on your business. Just give us a call and we are with you.

✓ **Professional Signage**



Warning signs to display on your land, showing that your site is looked after by us, acting as a deterrent to those likely to park their vehicles.

✓ **Priority treatment**



Fast response, should you have an incursion. We prioritise existing clients and taking out our Reassurance service makes you our client.

✓ **Rebate on Removal cost**



Up to 100% rebate of the cost of removing the incursion, depending on the Plan you choose.



Please call us at DI to discuss Reassurance on
01392 423305

Choose your level of Reassurance

Platinum	→	Entry onto our Priority List Five of our signs to display All our removal costs (bar those arising from unusual Police Mandate or Law)
Gold	→	Entry onto our Priority List Three of our signs to display Unlimited Stage 1* removals included One Stage 2* removal included £500 towards one Stage 3* removal
Silver	→	Entry onto our Priority List Two of our signs to display One Stage 1 removal included £250 towards one Stage 2 removal
Bronze	→	Entry onto our Priority List One of our signs to display One Stage 1 removal included

* Please see Price List for Stage details

If the worst does happen, you are supported by our top-quality service:

- ✓ **Rapid Removal** → Incursion removed normally within 36 hours of your call, as opposed to weeks or months via court. Rapid removal leads to less mess to clear up and a quicker return of the use of your asset.
- ✓ **No Fuss** → Our experienced Officers work towards the incursion being cleared in a calm manner. This approach leads to no fuss and thus no adverse publicity.
- ✓ **Our Officers are ex Police** → Thus, they are knowledgeable, experienced, fully trained & their work is covered by our insurance.
- ✓ **Fully compliant** → All our activities are carried out fully within Common Law and in accordance with Health & Safety and GDPR protocols.

Trespasser Removal by Stage

Stage 1: In the first instance, we prepare our standard Legal Notices to serve on those people involved in the incursion (the Subjects). Our Lead Enforcement Officer (EO1) accompanied by his assistant (EO2) both attend the incursion site and serve the Notices.

Our EO1 & EO2 then assess the situation and build a rapport with the Subjects - a better relationship with the Subjects leading to a quicker removal. This process takes anywhere between 1 and 3 hours. Our EO1 & EO2 then depart, having obtained a commitment from the Subjects that they will depart by the deadline given in the notices.

In about 4 out of ten cases, the incursion is cleared by the deadline and the fee for clients, without our Reassurance Service, has averaged over the last year at **just over £675 for this stage.**

Stage 2: If we do not hear from our client that the Subjects have left, we move to Stage 2. Our Officers attend the next day and engage with the Subjects to investigate why they have not departed. Using skill, knowledge, and training, our Officers encourage the Subjects to depart.

This process continues for as much of the day as required and, in about a further four out of ten cases, our Officers achieve a clearance of the incursion that same day. Our Officers stay onsite until the last Subject has left and will then carry out a quick inspection of the site. If requested, a guard will remain onsite until the Client's maintenance crew arrive to secure the access.

The **additional cost** of Stage 2 during the last year, without Reassurance, **varied between £720 & £1350**, excluding any guarding that we were asked to perform.

Stage 3: In the final two cases out of ten, our full removal team is required. This consists of our EO1, EO2, Lead Bailiff (B01) and a number of Assistant Bailiffs and Enforcement Officers, depending on the size and difficulty of the incursion. In addition, we have the option to call on towing trucks and vehicle transporters to ensure removal.

The **additional cost** of this stage **varied between £1,205 & £4,750.**